

Root Cause Analysis for Business

Using a Structured Problem Solving Process with Effective Tools to solve Critical Business Problems

13th - 14th December 2021

E - Learning Course

Major Benefits of Attending

By end of this course, delegates will be able to:

- **Understand** and Follow a problem solving process
- **Identify** and **Apply** the correct problem solving tools to:
 - **Define** a problem
 - **Brainstorm** causes of a problem
 - **Collect** data about the problem
 - **Analyze** data to determine the root cause of a problem
 - **Test** ideas to resolve a problem
 - **Validate** improvements using analytical tools
- **Communicate** the progress of their problem solving efforts to management

Course Methodology

This 2-day e-Learning Course will be conducted via ZOOM - Webinar / Video Conferencing. Delegates are required to have a working Webcam and Headset with Microphone. For a smooth conferencing, delegates should have an Internet Speed of at least 8Mbps Download and 1.5Mbps Upload Speed.

Why you Should Attend?

Every day, problems arise in your business that increase costs, impact customer satisfaction and cause delays. These problems cause employee frustration and pull them away from more meaningful work. Many of these problems result from lingering problems that are not fully resolved due to ineffective problem solving.

Common problems that organizations encounter include improper problem statements, lack of team participation, poor understanding of the current process, lack of data collection and analysis, not getting to the root cause, lack of follow-up on improvements, and lack of data validation after improvements.

This course will help you address these common pitfalls to help you be more successful at problem solving and help you succeed at work.

Who Should Attend?

This course is designed for Directors, CEOs, Head of Departments, and Managers of all levels, engineers, process improvement specialists (Lean and Six Sigma), quality department personnel and business owners.

And anyone involved with solving problems and improving processes.

Organized by:



For more details, contact hello@fdb.sg