

# Value-Based Facilities Management

*How Facilities Practitioners Can Deliver Competitive Advantage to Organizations*

**16th - 17th January 2023**

**Kuala Lumpur (In Person) / Online Training**

## Major Benefits of Attending

By end of the course, delegates will be able to:

- **COMPREHEND** the mission of FM and how it can facilitate business operations' success
- **APPLY** the I-S-C FM Value Model to deliver what matters to organizations
- **ASCERTAIN** and **IMPROVE** the facilities performance by conducting facilities condition survey
- **ESTABLISH** preventive measures to sustain the facilities performance and to comply with legal requirements
- **DEMONSTRATE** how FM can add value and business advantage to organizations
- **TAKE AWAY** practical tools and strategies to apply in their organizations right away

## Course Methodology

This 2-day e-Learning Course will be conducted via ZOOM - Webinar / Video Conferencing. Delegates are required to have a working Webcam and Headset with Microphone. For a smooth conferencing, delegates should have an Internet Speed of at least 8Mbps Download and 1.5Mbps Upload Speed.

## Exclusive !

*Featuring the I-S-C Facilities Management Value Model developed by the trainer*

## Why you Should Attend?

The discipline of facilities management is often depicted as a support service or technical function, and remains a largely unrecognized profession. Blamed for incurring high maintenance costs or constraining an organization's performance with a lack of facilities services, the facilities management is beset with a poor self-image. Yet, effective and efficient facilities management can contribute to an organization's vision of productivity, good repute, and risk management, and play a major role in attracting and retaining talent.

- What knowledge and skills do you need to be a strategic resource to your organization?
- How do you enable a safe, secure, comfortable and productive workplace?
- How do you add value in a way that matters to your organization ?

**If you are faced with these challenges, this training is for you:**

- Experiencing burnt-out handling complaints and doing fire-fighting work
- Feeling of not being appreciated by organization
- Struggling to compete for FM budgets
- Failing to achieve the expected service levels
- Striving to take control of facilities management activities

## Who Should Attend?

The workshop will prove particularly worthwhile for CEO, Directors, Divisional and Departmental Heads, Managers, and Executives responsible for:

- Facilities Management
- Maintenance, Utilities and Operations
- Property, Estate and Asset Management
- Building and General Services
- Building Planning and Development
- Plant/Site
- Physical Asset and Property Management

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