

# Cross Cultural Communication Masterclass

*Using Cultural Intelligence to Build Collaboration and Cooperation in a Multicultural Organization*

28th - 29th February 2024

27th - 28th May 2024

Kuala Lumpur (In Person) / Online Training

## Major Benefits of Attending

By attending this executive training, you will

- **DEVELOP** a strong awareness of your own culture as well as the cultures of your colleagues
- **CLEARLY GRASP** the impact of differing cultures as you work with a multicultural team
- **IDENTIFY** your cultural approach to communication
- **KNOW** the components of Cultural Intelligence (CQ) and use them to achieve global success when working with a multicultural team
- **UNDERSTAND** your values system and based on that, develop strategies to effectively communicate, cooperate and collaborate with one another
- **GRASP** how to motivate and influence your colleagues with trust and respect

## Course Methodology

Client has the option to choose to participate either below method.

**Online Training :** *This course will be conducted via Zoom.*

**Marriot Group Hotel:** *This course will be conducted at the hotel with the trainer on site. Participants will need to bring their own laptop. Lunch/Dinner and 2 networking breaks will also be provided.*

## Why you Should Attend?

Participants would learn how to effectively collaborate and communicate clearly with their colleagues, understand their colleagues' perspective and develop strong, trusting and collaborative relationships built around mutual respect and understanding.

## Who Should Attend?

This course has been designed for:

- ✓ Employees who are working in diverse teams or with colleagues from different cultural backgrounds
- ✓ Managers and Supervisors who are responsible for multicultural teams and wanting to create an inclusive and culturally sensitive work environment.
- ✓ Human Resources Professionals involved in talent management, employee development, fostering diversity and inclusion initiatives
- ✓ Executives and Leaders involved in strategic decision-making for global operations with the aim to create an inclusive corporate culture
- ✓ Global Mobility and International Assignment Teams who are managing expatriate assignments or global mobility programs.
- ✓ Customer-Facing Roles who are interact with clients or customers from diverse cultural backgrounds.
- ✓ Anyone Interested in Cultural Competence Individuals who recognize the importance of understanding and appreciating different cultures in a globalized workplace.

Organized by:



For more details, contact [hello@fdb.sg](mailto:hello@fdb.sg)

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